

Residential Telephone Star Codes

CODE	DESCRIPTION	INSTRUCTIONS
* 3 0	Call Forwarding Enable/Disable	Forward to an extension in your account or a phone number
* 3 1	Call Handling Status	Hear call forwarding status & other call handling features
* 3 2	Voicemail Setup	Setup or change voicemail pin & greeting (default pin: 1234)
* 3 6	Voicemail	Access voicemail box & other features
* 6 7	Block Caller ID	Block the Caller ID for the call
* 6 9	Call Return	Call the last inbound caller
* 7 0	Disable Call Waiting	Disable the Call Waiting on this call
Hook Flash	Call Waiting	Answers a second incoming call while placing the first call on hold
411	411 Service	Calls 411 information service
911	Emergency 911 Service	Calls Emergency 911 Service

To access Voicemail:

1. Dial *36 from your phone
2. Enter your 4-digit PIN, followed by #
3. To Listen to messages, press 1
 - Skip message, press 1
 - Save message, press 2
 - Erase message, press 3
 - Skip to start, press 4
 - Pause/resume, press 5
 - Skip to end, press 6
 - Replay message, press 9
 - Exit menu, press 0

To Personalize Voicemail:

1. Dial *36 from your phone
2. Enter your 4-digit PIN followed by #
3. For personal options, press 8
 - Change your PIN, press 1
 - Personalize your greeting, press 2
 - Status check, press 3
 - Call forwarding, press 4
 - Record your personal name, press 5
 - Repeat personal options, 7
 - Exit menu, press 0

To access Voicemail remotely:

1. Dial your 10-digit phone number
2. When you hear your greeting, press #
3. Enter your 4-digit PIN